

**For Immediate Release**  
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**MonarchFx, a Tompkins International Company, Partners with PowerHouse Consulting**  
*The partnering of MonarchFx and PowerHouse creates great benefits for clients and their customers.*

**Raleigh, NC** - MonarchFx, a [Tompkins International](#) company, partners with PowerHouse Consulting, an internationally recognized professional consulting firm specializing in all aspects of call centers and telecommunications.

[MonarchFx](#) was created to give brands and retailers a highly credible fulfillment solution, superior to other alternatives. MonarchFx provides quality services at reasonable prices, requiring low capital investment. Partnering with PowerHouse Consulting helps MonarchFx further the goal of an even better customer journey, helping brands and retailers.

[PowerHouse](#) offerings include strategic planning, call center assessments and optimizations, telecommunications assessments, workforce optimization, outsourcing management, custom learning programs, and procurement management. PowerHouse works with top management across Fortune 500 companies to develop plans that align operational practices with corporate vision, protecting the customer experience. PowerHouse's Customer Experience Optimization Program™ enables corporate executives to integrate strategic planning initiatives and operational assessments into one seamless and streamlined process.

"I am excited to announce our partnership with PowerHouse. PowerHouse's offerings will allow us to provide huge benefits to our clients and their customers," stated [Jim Tompkins](#), CEO, MonarchFx.

"We are extremely excited to partner with MonarchFx as it endeavors to play an important role in shaping US economic history by creating a badly needed, field-leveling direct-to-consumer logistics ecosystem," Chris Hastings, Managing Partner, PowerHouse Consulting.

### **About MonarchFx**

MonarchFx is the coming together of world class supply chain and logistics companies with world class sellers of products to form a reinvented logistics ecosystem that is new, smart, and innovative. MonarchFx offers a local automated fulfillment network and local/regional final delivery services at a competitive price, providing great customer

service. The vision of MonarchFx is to be the preferred direct-to-consumer logistics provider, operating with the lowest cost, while delivering the highest levels of customer service, and providing superior value for MonarchFx sellers. The mission of MonarchFx is to create, build, and manage a substantial logistics ecosystem that establishes MonarchFx partners to become the preferred unichannel logistics solution in the United States. For more information about MonarchFx, visit: [www.monarchfxgo.com](http://www.monarchfxgo.com).

### **About PowerHouse**

Founded in 1987 by Contact Center industry expert Kathleen Peterson, PowerHouse brings quick, practical, and cost-effective results to each engagement. We offer Strategic Planning, Contact Center Solutions, Telecommunications and IT Voice and Data Assessments, Workforce Optimization, Outsourcing Management, Custom Learning Programs, and Procurement Management. As proud members of the Society of Communications Technology Consultants (SCTC), PowerHouse offers unbiased and ethically based consulting services. *We hold certifications as a DBE/WBE in MA, NH, and NY.* Call us at 800-449-9904 or send an email to [info@powerhouse1.com](mailto:info@powerhouse1.com).

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